

REPORT OF THE NATIONAL PERFORMANCE REVIEW—CREATING A GOVERNMENT THAT WORKS BETTER & COSTS LESS, 7 SEPTEMBER 1993

Proponent

The proponent for this document is the White House (President of the United States).

Web Site Location

This document is at <http://www.npr.gov/library/nprprt/annrpt/redtpe93>.

Definition

Reinvention Lab - A key part of the NPR initiative has been the creation of agency "reinvention labs". In April 1993, the Vice President sent a letter to the heads of major federal departments and agencies asking them "...to pick a few places where we can immediately unshackle our workers so they can re-engineer their work processes to fully accomplish their missions -- places where we can fully delegate authority and responsibility, replace regulations with incentives, and measure our success by customer satisfaction." In response to the Vice President's request, dozens of federal agencies have established reinvention labs and the Army has begun to "reinvent" the Departmental headquarters and those commands whose missions are to man, train, equip, maintain, and sustain our fighting units. As of November 1996, the Army has 30 reinvention labs, out of a DoD total of 90. These reinvention labs have been very successful in championing innovation, encouraging prudent risk-taking, removing bureaucratic barriers, and linking authority, responsibility, and accountability.

Synopsis

The National Performance Review creates an environment for change, which the Army is leveraging. USACHPPM is a reinvention laboratory. Key principals that are necessary for an effective entrepreneurial organization include:

- ◆ cutting "red tape";
- ◆ placing customers first;
- ◆ empowering employees to get results; and
- ◆ getting back to basics: producing better government for less.

What Does This Mean for Military Public Health?

The following themes are common to other planning documents on our list:

- ◆ USACHPPM could serve as a center of excellence for the full spectrum of health promotion and preventive medicine services in managing the health of our soldiers and beneficiaries;
- ◆ determine cost avoidance and cost-effectiveness of preventive medicine and health promotion programs;
- ◆ establish priorities for all preventive medicine products and services;



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- ◆ develop performance measures for all levels of preventive medicine and health promotion organizations to evaluate success and report these performance measures at In Process Reviews;
- ◆ recommend programmatic or corporate changes based on reporting;
- ◆ demonstrate the value added of products and services;
- ◆ integrate preventive medicine functional areas into managed care; and
- ◆ shift the focus from managing care to managing health.